

Southside Water Inc.
16115 Heaslip Ln. Clayton, NY 13624
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August 12, 2024

Re: Rate Case Filing 24-W-0420

Dear Southside Water Inc. Customer,

On July 12, 2024, the Southside Water Inc. (the Company) submitted a rate filing with the Public Service Commission (PSC), to seeking authorization for the Company to increase its revenues by \$110,103 or 148.3 Percent effective January 1, 2024.

This proposed rate increase is to cover current and projected increased costs for operating expenses. The Company has not filed for a rate increase since 2019. It is the Company's foremost objective to provide the highest standard of safe drinking water at the lowest possible rates.

The Company further requested that Leaf 5, section 7 (General Rules), Part J. be reworded to say "up to the curb stop box" not "up to the property line"; that Leaf 10, section 16 (Restoration of Service) be revised to increase the restoration of service fee following shut-off fee for nonpayment and will-full termination of service fee to \$100.00, due to the fact that it takes at least 4 hours for the requisite work to perform either of these tasks; The Company also proposes to update the after-hours restoration fee to \$150.00 for a regular day and \$200.00 on holidays/weekends.

Under the Company's proposal, if granted, the minimum usage charge (for the first 1,000 cubic feet) would increase from the current rate of \$113.88 to \$168.94 and the volumetric rate for over consumption above 1,000 cubic Feet would increase from \$7.44 to \$11.04 per 1,000 cubic feet.

You may review the request and submit comments by going to the Commission's website at documents.dps.ny.gov/public/common/search.html and entering Case Number 24-W-0420 in the input box labeled "Search by Case Number". Comments may also be mailed to:

Hon. Michelle L. Phillips, Secretary
New York State Public Service Commission
3 Empire State Plaza
Albany, NY 12223

Respectfully,

