

*Southside Water Inc.
16115 Heaslip Ln. Clayton, NY 13624
Phone: (315) 686-4135
Cell: (315) 486-7937
Email jimlettiere@twcny.rr.com*

October 27, 2025

Re: Rate Case Filing 24-W-0420

Dear Southside Water Inc. Customer,

On July 12, 2024, Southside Water Inc. (the Company) submitted a rate filing with the Public Service Commission (the Commission), seeking authorization for the Company to increase its revenues by \$110,103 or 148.3 percent.

On October 20, 2025, the Commission issued an Order authorizing the Company to increase its revenues by \$38,245, or 52.2 percent effective November 1, 2025. Under the Commission approved increase, the quarterly minimum usage charge (for the first 1,000 cubic feet) would increase from the current rate of \$113.88 to \$173.33 and the volumetric rate for consumption above 1,000 cubic feet would increase from \$7.44 to \$11.32 per 100 cubic feet.

The Commission authorized the Company's proposed revision to Leaf 5, Section 7, Part J. This revision states that the Company is responsible for mains, services, and facilities up to the curb stop, rather than up to the property line. The Commission denied the Company's proposed increases to the charges for final meter read, restoration of service, and turn-off of service.

You may review the Commission's Order by going to the Commission's website at documents.dps.ny.gov/public/common/search.html and entering Case Number 24-W-0420 in the input box labeled "Search by Case Number". Questions may be directed to the Company at the above phone number, address, or email.

Sincerely,

James V. Lettiere Jr.

James V. Lettiere Jr.
Director