

COMPLAINTS

TO: All Customers
FROM: Southside Water Inc.
RE: Complaints

Any complaints that cannot be resolved with the company may be brought directly to the New York State Department of Public Service (DPS). Complaints or questions can be directed as Follows:

Website: www.dps.ny.gov/complaints

Phone: DPS HOTLINE at 1-800-342-3377 (Mon.-Thurs. 7:30a.m - 7:30 p.m., Fri.7:30 a.m. - 7:00 p.m.)

Mail: Office of Consumer Services, NYS Department of Public Service, 3 Empire State Plaza, Albany, NY 12223 / 90 Church Street, New York, New York 10007

The Contact numbers for Southside Water Inc. are 315-686-4135 or Cell:315-486-7937

This notice is also found on your water bill either on the back of the post card bill or accompanying any paper bills you may receive.

RESPECTFULLY

James V Lettiere Jr
(Director Southside Water Inc)